Federal Communications Commission Washington, DC 20554

In the matter of)	
)	
Paperkidd Productions & Publishing,)	
Jarrell D. Curne)	
Complainants,)	Proceeding Number 18-140
-)	File No. EB-18-MD-003
V.)	
)	
Verizon Wireless)	
Defendant)	

AMENDED FORMAL COMPLAINT OF PAPERKIDD PRODUCTIONS & PUBLISHING AND JARRELL D. CURNE

Jarrell D. Curne Paperkidd, LLC. 14919 Pine View Drive Grandview, Missouri, 64030

(816) 708-9030 <u>DbFresh@Paperkidd.com</u>

Complainants appear Pro Se

Dated: June 15, 2018

TABLE OF CONTENTS

4 SUMMARY
5 PARTIES
6 JURISDICTION
6 REQUIRED CERTIFICATIONS
7 FACTS
I. Introduction
II. Complainants
III. Evidence of Verizon Cramming
IV. Evidence of Discrimination
I. No Unjust or Unreasonable Discrimination or Practices
II. Obligations to Deal Honestly with the Commission
III. Communications Services Legal Treatment
IV. Standard for Determining Discrimination Under Section 202
V. The Commission Should Initiate an Investigation Pursuant to Section 403
12 RELIEF REQUESTED
14 CONCLUSION
15 MOTION FOR REQUEST OF EVIDENCE
16 MOTION FOR RECUSAL
18 FIRST REQUEST FOR INTERROGATORIES
20 Attachments

Federal Communications Commission Washington, DC 20554

In the matter of)	
)	
Paperkidd Productions & Publishing,)	
Jarrell D. Curne)	
Complainants,)	Proceeding Number 18-140
)	File No. EB-18-MD-003
V.)	
)	
Verizon Wireless)	
Defendant	j	

AMENDED FORMAL COMPLAINT OF PAPERKIDD PRODUCTIONS & PUBLISHING AND JARRELL D. CURNE

1. Pursuant to Sections 201(b), 202, 205, 206, 207, 208, 209, 215, 217, and 218 of the Communications Act, and Sections 1.720 et seq. of the Commission's rules, Complainants Paperkidd Productions & Publishing, LLC., and Jarrell Curne bring this formal complaint against Verizon Wireless alleging: 1) unjust and unreasonable discrimination in the provision of phone service; 2) unjust or unreasonable charges, practices; 3) liable to the person or persons injured thereby for the full amount of damages sustained in consequence of any such violation of the provisions of this Act, together with a reasonable counsel or attorney's fee; 4) continuous cramming. 47 U.S.C. §§ 201(b), 202, 205, 206, 207, 208, 209, 215, 217, and 218; 47 C.F.R. §1.720 et seq. Complainant further requests the Commission to initiate an investigation pursuant to Section 403. 47 U.S.C. §403.

SUMMARY

- 2. This complaint, brought by Paperkidd Productions & Publishing, minority owned business, and Jarrell Curne, African-American songwriter, low-income resident of Grandview, MO alleges that Verizon's offerings of phone service violates the Communications Act's prohibition against unjust and unreasonable discrimination.
 - 3. The complaint alleges specific harms inflicted on the complainants.
 - 4. The complaint alleges unjust and unreasonable discrimination in the provision of phone service; charges, practices.
 - 5. The complaint alleges liability to the person or persons injured thereby for the full amount of damages sustained in consequence of any such violation of the provisions of this Act, together with a reasonable counsel or attorney's fee.
 - 6. The complaint alleges charges are continuously crammed unlawfully.
- 7. As such, complainants request that the Commission: (a) find that Defendant Verizon Wireless has violated Sections 201(b), 202, 205, 206, 207, 215, 217, and 218 of the Act, by failing to furnish communication services upon reasonable request, and consequently, issue preliminary and permanent injunctions prohibiting Verizon Wireless from engaging in the discriminatory and unlawful conduct and practices alleged herein; and (b) find that Verizon Wireless has violated Sections 201(b), 202, 205, 206, 207, 215, 217, and 218 of the Act, by failing to uphold the 1934 communications act, and thereby direct specific damages against Verizon Wireless to complainant, including but not limited to an obligation upon Verizon Wireless to provide phone service to the lower income minority owned business without cramming.

- 8. Complainants request the Commission move immediately to grant motion for request of evidence.
- 9. Complainants seek damages totaling \$101,500,000 per Commission Rule 1.722.
 47 C.F.R. § 1.722. Dam for: (a) not honoring refund policy, and termination of original
 Agreement while unjust and unreasonable charges, practices, and discrimination occurred in the
 provision of phone service along with retaliatory harassment in the amount of \$100,000,000; and
 (b) continuous cramming of charges, including the unauthorized number change in the amount of
 \$1,500,000; along with (c) pro se attorney fees in the amount of \$5,000 a day from March 23,
 2018 until award is granted; (d) \$6,000 fine for each violation awarded to the UNITED STATES
 OF AMERICA, plus \$300 a day from March 14, 2018 until the date award is granted minus any
 taxes owed to the IRS.

PARTIES

- 10. Complainants are Paperkidd Productions & Publishing, minority owned business, and Jarrell Curne, African-American songwriter, low-income resident of Grandview, MO
 - 11. Complainants are appearing Pro Se.
- 12. Defendant Verizon Wireless is a New Jersey corporation with its principal place of business in One Verizon Way, VC52N061, Basking Ridge, NJ 07920-1097. Verizon Wireless is operating as a common carrier, and specifically as a telecommunications service that is subject to the Act.
- Defendant is represented by David Haga, Assistant General Counsel, Verizon
 Wireless Attorney, 1320 N. Courthouse Road, Arlington, VA 22201.

JURISDICTION

- 14. As detailed, the Commission has jurisdiction pursuant to Sections 201(b), 202, 205, 206, 207, 215, 217, and 218 of the Communications Act, and Sections 1.720 et seq. of the Commission's rules. 47 U.S.C. §§ 201(b), 202, 205, 206, 207, 215, 217, and 218; 47 C.F.R. §1.720 et seq. Verizon Wireless is a common carrier, 47 U.S.C. § 153, subject to Title II of the Act.
- 15. The Commission has authority to initiate an investigation pursuant to Section 403 of the Communications Act. 47 U.S.C. §403.
- 16. The Commission possesses additional authority pursuant to Sections 151 and 254 of the Communications Act, 47 USC § 151, 254, and the Commission's rules including 47 C.F.R. §§ 1.1, 4(i), 1.17.

REQUIRED CERTIFICATIONS

17. Settlement Discussions. Complainants and Defendant have engaged in significant discussions in writing and phone meetings. Defendant does not acknowledge its obligation to honor customer rights under the 1934 communications act, and continues cramming charges unlawfully; therefore parties are sufficiently far apart that we seek Commission intervention in this dispute. Pursuant to the Commission's rules (47 C.F.R. § 1.721(a)(8)), Complainant hereby certifies that it has attempted in good faith to discuss the possibility of settlement with Verizon Wireless prior to filing this Amended Formal Complaint with the FCC special counsel staff supervision. Before this Jarrell Curne at various points in time have discussed settlement but at present, the parties remain far apart. Counsel for Verizon Wireless expresses an unwillingness to engage in monetary mediation while still cramming charges unlawfully.

Therefore, Complainant is not satisfied with the concession of settlements with Verizon Wireless alone. Pursuant to the Commission's rules regarding separate actions (47 C.F.R. § 1.721(a)(9)), Complainant states that no party has filed any separate actions in any fact finding or decision making body.

18. Payment of Fee and Registration Number. Complainants paid the required \$230.00 fee on April 30, 2018 and obtained the Commission-required FRN as follows: FRN #0027483726.

FACTS

I. Introduction

19. This complaint brings to the Commission the needs of a minority business, and low-income individual who require, as most people in the United States do today, reasonable access to affordable communications services. Cramming is the fraudulent practice of adding unauthorized charges to a customer's phone bill. Refund was requested on telecommunications service, after a unlawful termination, local police authorities were called, as an attempt to prevent to the return of non-working equipment, by store representatives who mishandled business information. This has resulted in extreme emotional distress, and under duress, a multinational conglomerate is also causing pain, and suffering to an American citizen, who has since continued to experience trauma from the telecommunications marketplace purchase inconvenience caused by unauthorized number change, and continuous cramming from discrimination. Complainants have had to work on this since March 21, 2018.

II. Complainants

20. Complainants Paperkidd Productions & Publishing, minority owned business, and Jarrell Curne, African-American songwriter, low-income resident of 14919 Pine View Dr. Grandview, MO, 64030 in the Verizon Missouri service area with combined first-hand experience as Verizon customer of 2 years in the past. They assert that they have been inconvenienced as consumer of Verizon Wireless recently, who has disconnected devices repeatedly, and continues to do so at random. Due to private sector business information being mishandled by Verizon Wireless representatives, Complainant was accused of fraud, almost arrested, and/ or killed, while the same documentation has been provided throughout entire time. Verizon Wireless manager, Brian, promised if equipment was interrupted again a refund would be issued upon return, instead, authorities were called in measure to banned Complainants from location, after already asking Complainant to leave prior at request of district area manager, which prompted a vulgar, but non-threatening response, upon exiting physical telecommunications marketplace after the fact. Complainants told Verizon Wireless they would be sorry when their sued, and Verizon Wireless constituted that statement as a threat, which turned into retaliatory harassment, and discrimination from the defendants on multiple occasions.

III. Evidence of Verizon Cramming

21. A recent detailed letter, from Verizon Wireless, by David Haga states they will remove the unlawful charges which keep reappearing, while asking Complainants to work for free on their behalf to fix the phones, at the same time still disconnecting service but denying everything which is unethical. Complainant is being charged for inactive device and requests the Commission to initiate an investigation pursuant to Section 403. 47 U.S.C. §403.

IV. Evidence of Discrimination

- 22. Several recent attempts to provide documentation to store managers, Brian at the location 15239 W 119Th St, Suite B2, Olathe, KS 66062, which equipment was obtained from resulted in the suspension, then termination of Complainants contract. Only after Jarrell Curne, provided Jacob, Verizon Wireless fraud manager the same items receiving reference number 167717566 only two days later, Jacob repeatedly apologized before bringing Andrea, BGCO sales specialist, on a recorded phone line who again apologized, and waived equipment fee for refusal of return. Both Jacob, and Andrea, stated their system would not allow reconnection of lines, Complainants spoke with BGCO, and fraud 4 hours, during which time, both BGCO, and fraud specialist on a recorded phone line admitted fault of Verizon Wireless. BGCO then proceeded to reconnect lines under "new" sub account, changing account plan, and phone number, without authorization of Complainant, who requested original services asked for in retail store location on March 15, 2018, without the additional phone line. Nick, Verizon Wireless customer service representative, refused to send Complainant physical device, or sim card on April 11, 2018, stating Complainant would be charged for it, but would not be given access to it even though Complainants were being banned from retail location unjustly, after Brian, the store manager promised the refund if Complainants needed to return.
- While carriers justify these disparities based on vulgar, non-threatening language, from March 23, 2018, at 7:00pm, Verizon Wireless fails to notify FCC that account was terminated, numbers were permanently lost, and customer was charged \$307.58 for March 14, 2018, even though Complainants receipts (see attached) show equipment, and service from communications company was not obtained until March 15, 2018. Verizon Wireless upon inquiry

of informal FCC complainant states that they bill one month in advance, this does not explain a charge from past not future, which is unlawful under the Commission's act. Furthermore it continues on "new" sub account opened under duress with the continuous cramming of charges. Please be advised Verizon Wireless customer agreement states; (a) threaten, harass, or use vulgar and/or inappropriate language toward our representatives; they can without notice, limit, suspend or end your Service or any agreement. Complainants Service was without notice, limited, suspended and ended on March 23, 2018, at 4:00pm, hours before Complainants used language, Verizon Wireless breached the customer agreement, which makes language use clause null in void, canceled, and invalid, during the time of use in a non-threatening manner, account was already fully terminated, without refund being provided.

LEGAL ANALYSIS

I. No Unjust or Unreasonable Discrimination or Practices.

24. Federal communications policy prohibits against discriminatory deployment and offerings of communications service. The Commission is charged with "regulating interstate and foreign commerce in communication by wire and radio so as to make available, so far as possible, to all the people of the United States, without discrimination on the basis of race, color, religion, national origin, or sex, a rapid, efficient, Nation-wide, and world-wide wire and radio communication service.." 47 U.S.C. § 151.

25. Sec. 202 of the Act:

It shall be unlawful for any common carrier to make any unjust or unreasonable discrimination in charges, practices, classifications, regulations, facilities, or services for or in connection with like communication service, directly or indirectly, by any means or device, or to make or give any

undue or unreasonable preference or advantage to any particular person, class of persons, or locality, or to subject any particular person, class of persons, or locality to any undue or unreasonable prejudice or disadvantage.

47 U.S.C. § 202.

26. Section 201(b) of the Act says that "all charges, practices, classifications, and regulations for and in connection with interstate or foreign communication service by wire or radio, shall be just and reasonable, and any such charge, practice, classification, or regulation that is unjust or unreasonable is declared to be unlawful." 47 U.S.C. § 201(b). The Commission has held that unfair and deceptive marketing practices by interstate common carriers, including misrepresentations about a carrier's service constitute unjust and unreasonable practices under Section 201(b) of the Act.

II. Obligations to Deal Honestly with the Commission

27. Parties before the Commission are required to make truthful and accurate statements in its proceedings. 18 U.S.C. § 1001 (criminal perjury before federal agencies); 47 C.F.R. § 1.17 (investigatory or adjudicatory matters); 47 C.F.R. § 1.24 (ethical conduct of counsel); 47 C.F.R. § 1.52 (requiring filings to be signed and with good grounds).

III. Communications Services Legal Treatment

28. Communications Access, including the services, charges, practices subject to this compliant, are subject to Section 202.

IV. Standard for Determining Discrimination Under Section 202

29. Unjust charges under Section 202 can be successfully brought if either the price or the product unjustly or unreasonably discriminates. The loss of communications access harms

the complainants, because of the loss of business it creates, and time consumption to correct the issues repeatedly, while Complainants stood for hours on a damaged right leg. (see attached)

30. Verizon has been found to violate sections 201(b) before, and is not immune from act merely because its discrimination is based on vulgar, non-threatening language, which occurred after unlawful termination, due to discrimination and not before.

VI. The Commission Should Initiate an Investigation Pursuant to Section 403

31. Under Section 403, the Commission has sweeping authority to "institute an inquiry" pursuant to an authorized complaint relating to the enforcement of Commission rules.

47 U.S.C. § 403.

RELIEF REQUESTED

32. Complainants request that the Commission: (a) find that Defendant Verizon Wireless has violated Sections 201(b), 202, 205, 206, 207, 215, 217, and 218 of the Act, by failing to furnish communication services upon reasonable request, and consequently, issue permanent ruling prohibiting Verizon Wireless from engaging in the discriminatory and unlawful conduct and practices alleged herein; and (b) find that Verizon Wireless has violated Sections 201(b), 202, 205, 206, 207, 215, 217, and 218 of the Act, by unjust or unreasonable charges, practices, and as such is liable to the person or persons injured thereby for the full amount of damages sustained in consequence of any such violation of the provisions of this Act, together with a reasonable counsel or attorney's fee, including but not limited to an obligation upon Verizon Wireless to provide phone service to the lower income minority owned business without cramming.

- 33. Complainants seek a determination of damages to be made in the same proceeding as the determinations of liability and prospective relief per Commission Rule 1.722. 47 C.F.R. § 1.722.
- 34. The Defendant stated on April 25, 2018 Verizon Wireless has inconvenienced Complainants on multiple occasions, this inconvenience is considered discrimination. Pertaining to continuous cramming the Complainant has attached a Declaration stating 4 devices, with 3 lines, but has been charged from 6, upon which after filing informal complaint with FCC is still now being charged for 5. Complainants number was changed without authorization, or notice after initial account was terminated without notice unlawfully. Complainants request just and proper damages totaling \$101,500,000 per Commission Rule 1.722, 47 C.F.R. § 1.722. Dam for: (a) not honoring refund policy, and termination of original Agreement while unjust and unreasonable charges, practices, and discrimination occurred in the provision of phone service along with retaliatory harassment in the amount of \$100,000,000; and (b) continuous cramming of charges, including the unauthorized number change in the amount of \$1,500,000; along with (c) pro se attorney fees in the amount of \$5,000 a day from March 23, 2018 until award is granted; (d) \$6,000 fine for each violation awarded to the UNITED STATES OF AMERICA. plus \$300 a day from March 14, 2018 until the date award is granted minus any taxes owed to the IRS. Complainant states damages are just in proper after reviewing several other FCC cases regarding Verizon Wireless.

Conclusion

35. For the reason set forth above and in the Formal Complaint, the Commission should grant Complainants the relief they have requested.

Jarrell D. Curne Paperkidd, LLC. 14919 Pine View Drive Grandview, Missouri, 64030

(816) 708-9030 <u>DbFresh@Paperkidd.com</u>

Complainants appear Pro Se

Dated: June 15, 2018

Federal Communications Commission Washington, DC 20554

In the matter of)	
)	
Paperkidd Productions & Publishing,)	
Jarrell D. Curne)	
Complainants,)	Proceeding Number 18-140
)	File No. EB-18-MD-003
V.)	
)	
Verizon Wireless)	
Defendant)	

AMENDED FORMAL COMPLAINT OF PAPERKIDD PRODUCTIONS & PUBLISHING AND JARRELL D. CURNE'S MOTION FOR REQUEST OF EVIDENCE

Pursuant to 47 C.F.R. § 1.727, Complainants Paperkidd Productions & Publishing, minority owned business, and Jarrell Curne (Songwriter) hereby submit to the Federal Communications Commission, and concurrently serves on Defendant Verizon Wireless, this First Request for Evidence. Verizon Wireless shall respond to these Motions as provided by 47 C.F.R. § 1.727, in writing, under oath, and in accordance with the Commission's rules.

1. Complainants certify in good faith attempts to resolve dispute was made since March 21, 2018 up until the date of this complaint was filed. Complainants request copies of; (a) video footage from the dates March 23, 2018, and March 26, 2018 of Jarrell Curne inside Verizon Wireless retail store location to defend claims against what maybe considered a threat; (b) all notes on both accounts, to provide proof customer was not only inconvenienced but discriminated against. Those account numbers are: 942198127- (00001), (00002).

Federal Communications Commission Washington, DC 20554

In the matter of)	
)	
Paperkidd Productions & Publishing,)	
Jarrell D. Curne)	
Complainants,)	Proceeding Number 18-140
)	File No. EB-18-MD-003
V.)	
)	
Verizon Wireless)	
Defendant)	

AMENDED FORMAL COMPLAINT OF PAPERKIDD PRODUCTIONS & PUBLISHING AND JARRELL D. CURNE'S MOTION FOR RECUSAL

1. Complainants read online Ajit Varadaraj Pai is a telecommunications director who serves as the Chairman of the United States Federal Communications Commission, and inside the dinner (also known as the "telecom prom") at the Washington Hilton, said the following remarks below along with the Verizon Wireless Executive which is Judicial disqualification, also referred to as recusal, the act of abstaining from participation in an official action such as a legal proceeding due to a conflict of interest of the presiding court official or administrative officer:

Verizon executive: "As you know, the FCC is captured by industry. But we think it's not captured enough. We want to brainwash and groom a Verizon puppet to install as FCC chairman. Think Manchurian Candidate."

Ajit Pai: "That sounds awesome."

Verizon executive: "I know, right? There are only two problems. First, this is going to take 14 years to incubate. We need to find someone smart, young, ambitious, but dorky enough to throw the scent off."

Ajit Pai: "Hello."

Verizon executive: "So you will do it?"

Ajit Pai: "Absolutely. But you said there was another issue?"

Verizon executive: We need to find a Republican who can win the presidency in 2016 to appoint you FCC chairman. I think our best bet is an outsider, but I have no idea who that would be. If only somebody can give us a sign.

2. The Federal Communications Commission (FCC) is an independent agency of the United States government created by statute (47 U.S.C. § 151 and 47 U.S.C. § 154) to regulate interstate communications by radio, television, wire, satellite, and cable. Keyword is regulate, and it does not seem Ajit Pai; or the commission staff hold their key public position with regards to upholding regulations for American citizens no matter their color, or background when it comes to African-Americans v. Verizon Wireless. This unjust or prejudicial treatment has lead complainants to now request recusal of Ajit Pai, on File No. EB-18-MD-003, Proceeding Number 18-140, and any other republican commissioner or staff member who may discriminate instead of regulate if the FCC chooses not to respect the rule of law set fourth under Franklin D. Roosevelt. Paperkidd Productions & Publishing, LLC. request for the referral of File No. EB-18-MD-003, Proceeding Number 18-140 to be transferred to the democratic commissioner Jessica Rosenworcel unless she has ever worked for, or received gifts or monetary value from Verizon Wireless in the past, or present in any such way. Conflict of interest is a situation in which a person is in a position to derive personal benefit from actions or decisions made in their official capacity.

Federal Communications Commission Washington, DC 20554

In the matter of)	
)	
Paperkidd Productions & Publishing,)	
Jarrell D. Curne)	
Complainants,)	Proceeding Number 18-140
-)	File No. EB-18-MD-003
v.)	
)	
Verizon Wireless)	
Defendant)	

AMENDED FORMAL COMPLAINT OF PAPERKIDD PRODUCTIONS & PUBLISHING AND JARRELL D. CURNE'S FIRST REQUEST FOR INTERROGATORIES

Pursuant to 47 C.F.R. § 1.729(a), Complainants Jarrell D. Curne, and Paperkidd Productions & Publishing hereby submit to the Federal Communications Commission, and concurrently serves on Defendant Verizon Wireless, this First Request for Interrogatories. Verizon Wireless shall respond to these Interrogatories in the time provided by 47 C.F.R. § 1.729, in writing, under oath, and in accordance with the Commission's rules and the Instructions and Definitions set forth herein:

- 1) Did Brian tell Complainants to return if they had more issues on 3/21/18?
- 2) Did Ro, and Josh call the police on 3/23/18 when Complainants returned?
- 3) Did Kyle call the police on 3/26/18 after Complainants tried explaining service was off?
- 4) Did Complainants provide Jacob the fraud manager the same documents Brian seen?
- 5) Did Complainants originally have a 45 unlimited plan, but charged for 110 plan?
- 6) Did Complainants get charged for extra phone lines, or did you overcharge at any time on their phone bill?
- 7) Are the overcharges still currently on the bill as of 6/15/2018?
- 8) Did you disconnect Complainants line again after Formal Complaint was filed?

- 9) Do you call the police on white customers after you turn their phone off when you have unlawfully withheld their money and illegally denied them a refund, like you have the Complainants?
- 10) Was Complainants billed on 3/14/2018 \$307.04 unlawfully even though phones were not purchased until 3/15/2018 weather charges were removed or not?



P.O. BOX 4002 ACWORTH, GA 30101

Manage Your Account	Account Number	Date Due
www.vzw.com/mybusinessaccount	942198127-00001	04/06/18
Change your address at http://sso.verizonenterprise.com	Invoice Number	9803549655

0000725 02 MB 0.421 "AUTO T5 0 5914 64030-450919 -C11-PG

||ԿգվՈլբ|||Աոյլհբեդլ||բիլլդիկիլգՈբ||Ուհիգի||Ալ

CURNE INVESTMENTS LLC 14919 PINE VIEW DR GRANDVIEW, MO 64030-4509



Previous Balance (see back for details)	\$.00
No Payment Received	\$.00
Balance Forward	\$.00
Monthly Charges	\$111.00
Equipment Charges	\$182.64
Surcharges and Other Charges & Credits	\$9.37
Taxes, Governmental Surcharges & Fees	\$4.03

Total Charges Due by April 06, 2018

Quick Bill Summary

Total Current Charges

\$307.04

\$307.04

Mar 14 - Mar 14

Verizon Wireless News

New Activation Message

Welcome to Verizon Wireless! Your first bill may include charges for a partial month of service, plus your first full month's access charge billed one month in advance.

Pay from phone Pay on the Web Questions:

#PMT (#768) At vzw.com/mybusinessaccount 1.800.922.0204 or *611 from your phone



CURNE INVESTMENTS LLC 14919 PINE VIEW DR GRANDVIEW, MO 64030 Bill Date Account Number Invoice Number March 14, 2018 942198127-00001 9803549655

Total Amount Due by April 06, 2018

Make check payable to Verizon Wireless. Please return this remit slip with payment. \$307.04

 \square

P.O. BOX 25505 LEHIGH VALLEY, PA 18002-5505

իվիրկինիսիրիկինիակարգիրինունիսիկիկիկի

9803549655010942198127000010000030704000000307047



P.O. BOX 4002 ACWORTH, GA 30101

PUBLISHING, LLC PAPERKIDD PRODUCTIONS & 14919 PINE VIEW DR GRANDVIEW, MO 64030-4509

Manage Your Account	Account Number	Date Due
www.vzw.com/mybusinessaccount	942198127-00002	Past Due
Change your address at http://sso.verizonenterprise.com	Invoice Number	9807252415

Quick Bill Summary

Apr 15 - May 14

Previous Balance (see back for details)	\$625.35
No Payment Received	\$.00
Adjustments	-\$149.31
Balance Forward Due Immediately	\$476.04
Account Charges and Credits	
Includes Late Fee of \$6.74	\$6.74
Monthly Charges	\$190.00
Equipment Charges	\$53.33
Surcharges and Other Charges & Credits	\$11.26
Taxes, Governmental Surcharges & Fees	\$4.65
Total Current Charges Due by June 06, 2018	\$265.98

Total Amount Due

\$742.02

Our records indicate your account is past due. Please send payment now to avoid service disruption.

 Pay from phone
 Pay on the Web
 Questions:

 #PMT (#768)
 At vzw.com/mybusinessaccount
 1.800.922.0204 or *611 from your phone

verizon/

PUBLISHING, LLC PAPERKIDD PRODUCTIONS & 14919 PINE VIEW DR GRANDVIEW, MO 64030-4509 Bill Date Account Number Invoice Number May 14, 2018 942198127-00002 9807252415

Total Amount Due

Make check payable to Verizon Wireless. Please return this remit slip with payment.

\$742.02

\$476.04

 \square

P.O. BOX 25505 LEHIGH VALLEY, PA 18002-5505

laallladdaadaadadadadadadadadadadad

9807252415010942198127000020000026598000000742027

 $NOTICE: Bank \ account\ and\ routing\ numbers\ will\ be\ retained\ to\ enable\ future\ payments\ by\ phone\ or\ online.\ To\ opt\ out,\ call\ 1-866-544-0401.$

verizon /

Invoice Number Account Number Date Due Page

9807252415 942198127-00002 Past Due 2 of 22

 Get Minutes Used
 Get Data Used
 Get Balance

 #MIN + SEND
 #DATA + SEND
 #BAL + SEND

Payments and Adjustments

Previous Balance		\$625.35
No Payment Received		
Total Payments		\$.00
Adjustments		
Access Adjustment	for 816-400-6028 on 04/24/18	-122.57
Other Fees and Surcharges		-15.59
State Tax Adjustment		-5.82
Local Tax Adjustment		-5.33
Total Adjustments		-\$149.31

Balance Forward Due Immediately

Account Charges and Credits

Late Fee 6.74

 Invoice Number
 Account Number
 Date Due
 Page

 9807252415
 942198127-00002
 Past Due
 4 of 22

Overview of Lines

	Account		Surcharges and Other	Taxes, Governmental	Third-Party		
	Charges and Credits	Monthly Charges	Equipment Charges	Charges and Credits	Surcharges and Fees	Charges (includes Tax)	Total Charges
Account Plan and Charges** (pg.2)	\$6.74	\$110.00	 		\$.00	\$.00	\$116.74

Lines Charges	Page Number	Monthly Charges	Usage and Purchase Charges	Equipment Charges	Surcharges and Other Charges and Credits		Third—Party Charges (includes Tax)	Total Charges	Voice Plan Usage	Messaging Usage	Data Usage	Voice Roaming	Messaging Roaming	Data Roaming
816-400-6028 Jarrell Curne	5	\$.00			\$1.62	\$.12		\$1.74			.001GB			
816-708-8561 Jarrell Curne	6	\$20.00			\$2.96	\$1.31		\$24.27						
816-708-8869 Jarrell Curne	7	\$20.00		\$53.33	\$3.64	\$1.91		\$78.88						
816-708-8972 Andrea? Curne	8	\$20.00			\$.08	\$.00		\$20.08			7.458GB			
816-708-9030 Jarrell Curne	9	\$20.00			\$2.96	\$1.31		\$24.27	1800	4,244	3.009GB			
Total Current Charges	\$6.74	\$190.00	\$.00	\$53.33	\$11.26	\$4.65	\$.00	\$265.98						